



dear guests,

we are keen on making your precious time at lake Tegernsee as delightful and at the same time as safe as possible.

We have created an extensive protection concept to guarantee you travelling without worrying. Despite those measures you will still enjoy the well-known feeling of pure happiness, lightness and freedom at a place between heaven and earth.

You can be sure that our duty- and health management team always performs according to the latest pandemic updates of COVID-19 and as a result evaluates the taken measures every day. Those serve your protection and safety as well as our team's.

We would like to inform you kindly that staying with us is only possible if you have not been in contact with a person infected with COVID-19 within the last 14 days and do not show any symptoms yourself.

Thank you in advance for helping us to implement the following guidelines.

general

for a careful handling and the wellbeing of everybody

- Direct contact (e.g. shaking hands) must be renounced.
Of course, we will still be there for you with a warm smile.
- When moving in public areas a mask must be worn over mouth and nose.
- Please follow the general rule to keep a distance of at least 1,5 meters.
We measure the possible number of people in one room according to this rule.
- You will find hand sanitizers at every entrance and in all our restaurants.
- Elevators may be used by two people at the maximum.
Exceptions are provided for members of the same household.
- Extensive cleaning and ventilation plans guarantee a thorough room hygiene.
- All members of the staff went through various trainings concerning the safety concept.
- Our new duty- and safety management team is available at all times and reassures that all measures are carried out correctly.

reception

- Our front office team is there for you as usual and happy to help you regarding any questions or wishes.
- To enhance the distance regulations, we had a safety glass installed at our front desk.
According to that, masks will only be necessary for our front desk staff, when leaving the safety area.



rooms

- For daily cleaning and turn down services we only use virucidal cleansing and disinfection agents.
- Our ventilation concept ensures that your room was ventilated sufficiently before arrival.
- All rooms are free from any print products or magazines. If you wish, our front desk staff will be happy to offer you a choice of newspapers and magazines for your private use.

culinary art

- Due to current legal regulations our restaurants close at 9 pm.
- Tables and chairs in our Restaurant Senger, the Alpenbrasserie, the Atrium, the Beer Garden and on our terraces are placed according to the current minimum distance. Thanks to the spacious area we can use also alternative space.
- We are happy to receive your reservation for our culinary places.
- By arrival one of our service colleagues will guide you to your private table.

spa

- We warmly welcome you in our spa area daily from 7 am to 10 pm.
- All pools, saunas, sun terraces and our Precor fitness lounge may be used. Only the steam bath may not yet be opened according to the latest requirements.
- All treatments are possible and can be booked. Due to the high demand, please make your reservation early.
- Treatment rooms will be cleaned and disinfected after each therapy session and guest.
- Moreover, enjoy many active relaxation options which the Tegernsee valley offers. Find out more about the region while visiting the surrounding nature. We offer bikes and e-bikes for attractive rates and would love to pack a pre-ordered picnic basket for you. In addition, please feel free to lend hiking sticks or gym mats for your personal fitness-, yoga- or pilates-workout. Last but not least we are happy to organize a boat trip with one of our partners for you.

events

- Privat or business events are held in connection with the latest official requirements.
- The various seating options in our conference rooms are conform with the current minimum distance of 1,5 meters between the participants.
- It is necessary to wear masks.
- All event spaces are ventilated regularly and disinfected thoroughly.
- Our event catering follows statutory gastronomic regulations and is served individually.

*we are looking forward to welcoming you
at a place between heaven and earth*