



DER PANORAMA SPA | Etiquette

General Information

- Please note that the use of our DER PANORAMA SPA is at your own risk.
- To prevent injuries, we kindly ask that you refrain from bringing glasses, glass bottles, cans or any other breakable or hazardous items into the spa area.
- For your health and general hygiene, we recommend wearing bathing sandals in the spa. Please exercise caution when entering wet areas, as the floors may be slippery.
- To ensure complete relaxation for yourself and other guests, please refrain from using mobile devices or radios in the spa area. We also kindly ask that you keep conversations at a low volume.
- Please note that DER PANORAMA SPA is a non-smoking area. An ashtray is available as you exit the upper relaxation zone, towards the upper sun terrace.
- The upper sun terrace may also be used textile-free.
- Please do always use a towel as underlay. We kindly ask you not to "reserve" any loungers.
- For technical questions or in case of emergency, please do not hesitate to contact our spa team immediately.

Sauna

- For hygiene and health reasons, please make sure to shower before using the saunas.
- Using the saunas and the steam bath is only allowed textile-free.
- Please do always use a towel as underlay in the saunas.
- When using the saunas, please be mindful of the high temperatures, ranging from 40°C on the floor to 110°C near the ceiling. Always consider your personal health and comfort.
- It is strictly prohibited to touch the sauna ovens - risk of burning!

Pool

- For general hygiene and medical reasons, please always take a shower before using the pool area.
- Swimwear is required to use the pool area.

Fitness

- For safety reasons, it is required to wear sportswear and appropriate footwear when using our exercise equipment.
- Please do always use a towel as underlay on the exercise equipment.
- For general hygiene and medical reasons, we kindly ask you to use the provided disinfectants after using the equipment.

Children and young guests

Dear families,

we are delighted to welcome you and your children to DER PANORAMA SPA as hotel guests. Please note that children and teenagers may only access DER PANORAMA SPA when accompanied by hotel guests. Access as a Day Spa guest is only permitted from the age of 16. Please note that the well-being of your child and their consideration for other guests is your responsibility. Kindly keep the following points in mind:

- We welcome children up to their 12th birthday in our pool area, lower sun terrace, and indoor saunas, provided they are always accompanied by a guardian. Access is allowed from 7 a.m. to 5 p.m., with attention to maintaining a lower volume.
- We welcome young guests aged 13 to 15 in the aforementioned areas throughout the day.
- Please note that the relaxation areas, textile-free upper sun terrace, and panorama sauna are exclusively available to guests aged 16 and over.
- Jumping into the pool and running in the entire spa area are not allowed due to the risk of slipping and injury on wet floors.
- For your toddler's health and to maintain general hygiene in our spa, please ensure your toddler wears swim nappies.
- Children upon their 3rd birthday must wear appropriate swim attire. Furthermore, our spa team is happy to provide your little ones with children-sized bathrobes and slippers.
- For safety reasons, access to our fitness area is restricted to guests aged 16 and over.

Thank you for your cooperation and understanding that our spa team is encouraged to ensure compliance with these guidelines.

We wish you a decelerating time at a place for body, mind and soul.
Please do not hesitate to contact us in case of any further wishes or questions.

With kind regards,

Your
DER PANORAMA SPA | Team