



Dear Guests,

we are keen on making your precious time at lake Tegernsee as delightful and at the same time as safe as possible.

Therefore, we have created an extensive protection concept to guarantee you travelling without worrying.

Despite those measures you will still be able to enjoy the well-known feeling of pure happiness, lightness and freedom at DAS TEGERNSEE - a place between heaven and earth.

You can be sure that our duty and health management team always performs according to the latest pandemic updates of COVID-19 and, as a result, evaluates the taken measures every day. The latter serve your protection and safety as well as our team's.

We would like to thank you in advance for acting responsibly and helping us to implement the following guidelines.

Our guest service team is pleased to help and advise you regarding any further questions: +49 (0) 8022 182-0 | guestservice@dastegernsee.de.

Information in advance to your stay | 3G rule

- We would like to kindly inform you that currently a stay is possible according to the 3G rule (vaccinated, recovered, tested), which is based on the infection and hospitalization incidences.
Therefore, PCR tests - which have been taken maximum 48 hours prior - or rapid antigen tests - which have been taken maximum 24 hours prior - are being accepted.
After arrival a test has to be taken every 72 hours.
- Those who have been **fully vaccinated** (2nd shot more than 14 days ago) and those who have **recovered** (at least 28 days and a maximum of 6 months ago), **children** up to their 6th birthday as well as **students** who are tested regularly are exempt from the test requirement.
- At the time of arrival, you must not have any symptoms of illness.
- Also, when arriving, you must neither have been infected with COVID-19 in the past 14 days nor have been in contact with a person infected with COVID-19.

Test centers in the Miesbach district

- We have prepared an overview of the test centers in the Miesbach district for you.
- Additionally, you can find more test stations on the [district's homepage](#) as well as under [serial testing](#).



General information for the wellbeing of everybody

- Direct contact (e.g. shaking hands) must be renounced.
Of course, we will still be there for you with an even warmer smile.
- When moving in public areas, guests upon their 16th birthday must wear a medical mask (surgical mask) mask.
- Kids and teenagers from their 6th up to their 15th birthday must wear a mouth-nose covering.
- A medical face mask must be worn by staff as part of occupational health and safety regulations.
- You will find hand sanitizers at every entrance and in all our restaurants.
- Extensive cleaning and ventilation plans guarantee a thorough room hygiene.
- All members of the staff went through various trainings concerning the safety concept.
- Our duty and health management team is available at all times and reassures that all measures are carried out correctly.

Reception

- As always, our reception team is at your full disposal for any concerns and requests.
- To enhance the distance regulations, we had a safety glass installed at our front desk.
According to that, masks will only be necessary for our front desk staff when leaving the back area of the reception.

Rooms

- For daily cleaning and turn down service, we only use virucidal detergents and disinfectants.
- Our ventilation concept ensures that your room was ventilated sufficiently prior to your arrival.
- All rooms are mostly free from any print products and magazines in order to minimize contact points. If you wish, our front desk staff will be happy to offer you a choice of newspapers and magazines for your private use.
- Alternatively, we offer you a digital access to more than 500 media free of charge for the duration of your stay.



Culinary places

Indoor:

- Access for vaccinated, tested and recovered persons only | Mandatory masks

Outdoor:

- Access for everyone | Masks are only required in the entrance and meeting area
- All tables and chairs are placed according to the current minimum distance.
- We are happy to receive your dinner reservations for our culinary places.
In the evening, there are two possible time slots:
6 p.m. – 8.00 p.m. and
8.15 p.m. – 10 p.m.
- There are no set time slots for breakfast | No reservation necessary:
7 a.m. – 11 a.m. (on weekends and holidays till 12 p.m.)

Spa & wellness

- We warmly welcome you in our spa area daily from 7 a.m. to 9 p.m.
- The Pools, saunas, sun terraces and fitness area can be used.
- Relaxing and sunbathing is possible in all relaxation areas, the sun terraces and on the sunbathing lawn, provided that the distances are observed.
- Cosmetic and massage treatments are offered in their entirety (except of Lomi Lomi Nui).
Due to the high demand, we recommend early booking of appointments - also conveniently via our website at any time.
- A cleaning and disinfection of the rooms takes place after each treatment.
- At the reception we have hiking poles for a mountain tour and gymnastic mats for your own fitness unit available free of charge. Furthermore, we provide a selection of bicycles and e-(mountain)-bikes at attractive conditions or organize an excursion with SUP / boat on the lake.
- We will also be happy to prepare a richly stocked backpack / picnic basket for you for an exploration of the surrounding nature.

We are looking forward to welcoming you at a place between heaven and earth.

– Latest update: October 7nd 2021 –